

## ABOUT YOUR DOCTOR

### DR. BOB CONSOR

- Doctor of Optometry, Summa Cum Laude, 1974, University of Houston
- Associate Professor University of Houston College of Optometry
- Assistant Professor Southern College of Optometry, Memphis, Tennessee
- Board Certified in treatment of eye diseases (Texas State Board-Therapeutic Optometry)
- Optometric Glaucoma Specialist
- Certified in the co-management of laser correction
- Member, International Society of Refractive Surgery
- Member, American Optometric Association
- Certified in C.L. by the National Eye Research Foundation
- Member, Beta Sigma Kappa
- Member, Phi Kappa Phi, National Honor Society
- Member, Dallas Executive Association



## FACULTY

Dr. Consor is on the faculty of the University of Houston, College of Optometry and the Southern College of Optometry, Memphis, Tennessee. Our office serves as an annex to both colleges. On staff are resident student doctors in their final months of training. They, in conjunction with your doctor, will provide the finest eye care in an academic environment.

## STAFF



Our friendly doctors and staff subscribe to a culture to improve the quality of our patients lives through better vision and eye health.

Our staff are highly trained to assist the doctors in patient testing and care. All staff members, including our doctors, attend continuing education seminars to keep up-to-date on all eyecare technology advancements. With few exceptions our staff members are certified and will assist the doctors in your testing and treatment plan.

## OFFICE HOURS

MONDAY - 10 am - 7 pm  
 TUESDAY - 8 am - 5 pm  
 WEDNESDAY - 11 am - 7 pm  
 THURSDAY - 8 am - 5 pm  
 FRIDAY - 8 am - 5 pm  
 Some SATURDAYS - 9 am - 5 pm

*Payment for professional services is required at time of visit*

*For your convenience we accept VISA, MasterCard, Discover, American Express and personal checks with proper identification*  
*Financing available with Citi Health card*

## REFUND POLICY

There are no refunds for professional services rendered. There are no refunds on prescription eyewear. Your eyewear is as unique as a fingerprint.

## OUR CONTACT LENS GUARANTEE

If within 90 days of purchase you are not satisfied with your contact lenses or the doctor determines that contact lenses are not suitable for you, a refund or an in-office credit will be issued for the contact lens materials and can be used toward any professional services or materials we offer. This credit is transferable to family members. No credits will be given for professional services related to contact lenses.

## LOCATION

Dallas North Tollway	Northwest Hwy.				Hillcrest
	Berkshire	Westchester	Kate	Preston Rd.	
	Luther Ln.				
	Sherry Ln.	Weldon			
	★				
	Southwestern				



**EYE DOCTOR'S OFFICE  
 AND  
 EYE GALLERY**



**DR. BOB CONSOR  
 AND ASSOCIATES  
 OPTOMETRY**

Examination and Treatment of Eye Diseases  
 Contact Lenses  
 Optometric Glaucoma Specialist  
 Laser Vision Consultation

**(214) 361-1300**

Fax (214) 361-7310

[www.theeyedoc.com](http://www.theeyedoc.com)

Preston Center West • 6036 Sherry Lane • Dallas, Texas 75225

## MISSION STATEMENT

Our professional team of eye care specialists at The Eye Doctor's Office and Eye Gallery is committed to:

- Respecting your time with prompt efficient service
- Quality eyecare using advanced technology
- Straight forward pricing
- Improving your knowledge of your eyes
- Keeping you happy and healthy so that you will come back and refer your friends

## SERVICES

- Comprehensive eye health evaluations
- Prescribing and fitting of eyeglasses and contact lenses
- Detection and treatment of eye diseases
- Treatment of glaucoma
- Laser vision consultation: LASIK, PRK, AK, Intacs, RK
- In-office minor eye surgery
- Detection, treatment, and co-management of cataracts, and diseases of your body that affect the eye
- Dry eye and allergy treatment
- Adults and children

## LASER VISION CORRECTION

Our Doctors are certified and experienced in the co-management of laser vision correction; LASIK, PRK, AK and Intacs.

Over 1,000 procedures have been performed at our out-patient laser facilities in Dallas and South Lake, Texas. Our surgical team is composed of Dr. Consor and a corneal specialist to provide you with the finest results.

The Doctors would be delighted to discuss this option with you.

## YOUR APPOINTMENT

On your first visit, please bring your eyewear, and/or contact lenses. Also bring any insurance cards or forms. We can assist you in filing your insurance, and in many cases accept assignment of benefits to cover your treatment.

Exams and first visits may require an hour, unless your visit is a minor procedure. Please allow ample time. We know your time is valuable, and we try our very best to remain on schedule.

If you are unable to keep your appointment, please give us 24 hours notice. A cancellation fee of \$50 will be charged for missed appointments without a 24-hour notice. If you are running late, please call the office as soon as possible so we may accommodate your schedule.

Make your appointment on-line and fill out your forms in advance. It will save you time - [www.theeyedoc.com](http://www.theeyedoc.com)

## INSURANCE/MEDICARE

We are in-network providers for many insurance and vision plans. Please let us know if you are a member of a plan. It is important to bring a valid insurance or vision plan card with proof of coverage to your first visit. You will be responsible for all co-pays as well as non-covered services and/or materials on the day of your visit. However, if we cannot obtain an authorization before your services are rendered, you will be required to file your insurance or vision plan privately and you will be responsible for both professional services as well as materials.

## YOUR EXAMINATION

- Complete medical case history
- Retinal photography-photo documentation of the inside of your eyes
- Screening for eye diseases like glaucoma and cataracts
- Advanced diagnostic testing when indicated, for neurological, retinal disease, glaucoma and other eye diseases
- Keratometry (measurement of the cornea or "window" of your eye)
- Refraction (determines your glasses prescription)
- Depth perception testing
- Dry eye and eye allergy evaluation
- Dilation (use of drops to open your pupil to detect internal eye diseases) when indicated
- Use of highly technical computerized instruments to validate all tests

Most of the above procedures will be performed at your first eye health evaluation. Your doctor will determine, based on your individual needs, what procedures will be necessary on subsequent visits.

**Contact lens Evaluations** are not included in the eye health examination. Distinctly separate tests are required for a contact lens evaluation and additional professional and material fees will be charged.

*Please let us know if you are interested in, or wear contact lenses*

## PRESCRIPTION VALIDATION

Your glasses prescription is valid for 2 years. It can be released to you, another doctor, or a qualified optician.

Contact lens prescriptions are valid for one year. Due to the nature of contact lenses being a prosthetic device on living tissue, as of January 1, 1998, it is a state law that a contact prescription will not be released after 12 months, without having an annual eye examination.

*Order your contact lenses on-line  
[www.theeyedoc.com](http://www.theeyedoc.com)*

## OPTICAL

### A Word about our Eye Gallery:

- Licensed, certified opticians on staff
- Large selection of men's, women's, and children's frames (approximately 800 choose from)
- Our Eye Gallery has a unique selection of many one-of-a-kind, hand-picked, quality fashion frames

### Most eyewear is covered by our

- Two year **Bumper-to-Bumper** frame and lens warranty\*
- We offer 50% off second and third frames
- Frame and lens prices guaranteed for 30 days

### Latest lens designs including:

1. Ultra thin lenses
2. No-line bifocals
3. Computer lenses
4. Sports lenses for hunting, fishing, racquetball swimming, etc.
5. Anti-reflective coating
6. Transition lenses that get darker outdoors & lighter indoors

Glasses in an hour? (We, too, can do it with our full-service, in-house laboratory, in many cases).

\* Ask for details

## CONTACT LENSES

Our doctors are contact lens specialists certified by the National Eye Research Foundation.

All types of contact lenses including:

- Disposable
  - Tinted
  - Bifocal
  - Extended wear
  - Soft
  - Astigmatism
  - Gas permeable
  - Planned replacement
- Large inventory of contact lenses for same-day fitting and replacement
  - Free demonstration try-on of any contact lenses
  - No Risk Guarantee refund for contact lenses within 90 days if for any reason you cannot wear contacts. Professional fees are not refundable
  - Contact Lens Insurance (low-cost replacement and other valuable benefits)

**Orthokeratology:** The fitting of contact lenses that reshape the cornea eliminating or reducing your dependency or need for glasses. This non-surgical procedure is excellent for people with low to moderate prescriptions and children. It actually helps retard the progression of nearsightedness.